

# Mobile Web Guide

## Logging In

1. Access Mobile Web by going to the unique URL that you were sent during the activation process.
2. Choose **Log In**.
3. Enter your online banking password and click **Log In**.

## View Balances

On the View Accounts screen you can view the current balances of all of your personal online banking accounts.

1. After logging into Mobile Web, select **View Accounts**.
2. The current account balance will be displayed for each of your personal online banking accounts. If you wish to see your available balance, simply select the balance next to the account you wish to view.

**Current balance:** Your balance based on transactions posted to your account as of last night, plus or minus any direct deposits, paid checks, withdrawals, and point-of-sale purchases that are pending today.

**Available balance:** The amount of money in your deposit account that is currently available for your use. It reflects your current balance plus any funds available through your overdraft protection. Deposits subject to a hold would decrease your available balance.

## View Account Activity

On the Account Activity screen, you can view recent account activity as well as the current and available balances of your account.

1. After logging into Mobile Web, select **View Accounts**.
2. Choose the account you wish to view account activity for by selecting the account's current balance.
3. The 10 most recent transactions will displayed. To view more transactions, select **Next**.

## Transfer

On the Transfer screen you may schedule an immediate one-time transfer between your Rabobank accounts. The available balance is used to determine the amount of money you may transfer and may be different from the current balance displayed. You can view your available balance on the View Accounts screen.

1. After logging into Mobile Web, select **Transfers**.
2. Choose the account you want to make the transfer from by selecting the account's current balance.
3. Choose the account you want to transfer to by selecting the account's current balance.
4. Enter the amount you would like to transfer. The first entry box is dollars and the second entry box is cents. Click **Next**.
5. Verify the information you have entered is correct and click **Yes** to proceed with the transfer.
6. For security purposes you will be asked a challenge question. Answer the question and click **Continue**.
7. You will receive a confirmation that the transfer has been made and your new current balances for each account will be displayed.

## Pay Bills

On the Pay Bills screen you can make a one-time payment to an existing biller.

1. After logging into Mobile Web, select **Pay Bills**.
2. Choose **View/Pay Billers**
3. An alphabetical list of billers will be displayed. If the biller you wish to view or pay is not visible, use the alpha buttons to navigate to your biller or click **Next 10**. Select the biller you wish to make a payment to by clicking on the name of the biller.
4. Review the biller that you have selected. If it is correct, select **Yes**.
5. Choose the account you wish to make the payment from by selecting that account's current balance. If you only have one account that is eligible for bill pay, that account will automatically be selected and you will not see this step.
6. Enter the payment amount. The first entry box is dollars and the second entry box is cents.
7. Enter the payment date. The soonest available payment date will automatically be displayed. You may also change the payment date to a date in the future.
8. Click **Next**.
9. Verify the information you have entered is correct and click **Yes** to proceed with the payment.
10. For security purposes you will be asked a challenge question. Answer the question and click **Continue**.
11. You will receive a confirmation that the payment has been scheduled.

## ATM Locator

1. Select **ATM Locator** from the login page or the main menu
2. Enter one of the following for your location:
  - ZIP code
  - City and state
  - Address, city and state
3. Select **Find**.
4. A list of the closest Rabobank ATMs will display. To view details about an ATM, click **Details**. To see a map of the ATM location, click **Map**.

## Branch Locator

1. Select **Branch Locator** from the login page or the main menu
2. Enter one of the following for your location:
  - ZIP code
  - City and state
  - Address, city and state
3. Select **Find**.
4. A list of the closest Rabobank branches will display. To view details about a branch, click **Details**. To see a map of the branch location, click **Map**.