

Text Banking Guide

How Text Banking works:

1. After activating Text Banking through personal online banking, you are ready to get started.
2. Choose one of the available commands from the Text Commands Menu below.
3. Text the command to Rabo2u or to 722628. The commands are not case sensitive.
4. We will automatically text back the requested information.

Text Commands Menu

The available Text Banking commands are:

BAL – To obtain the current balance of your accounts.

HIST <Account Nickname> – To obtain the account activity for the specified account text HIST, then leave a space, and then enter the account nickname.

MORE – To see additional account activity for the specified account.

ATM <location> – To find the nearest Rabobank ATMs, text ATM, then leave a space, and then enter your location in one of the following formats.

Zip
City, State
City, Zip
Street, City, State

BRANCH <location> – To find the nearest Rabobank branches, text Branch, then leave a space, and then enter your location in one of the following formats.

Zip
City, State
City, Zip
Street, City, State

HELP – To get a list of commands and additional help.

STOP – To disable Text Banking.